

HEMOCARE

Management Corporation News



Serving people with disabilities...

FROM THE COAST TO THE MOUNTAINS

Lenoir
(Corporate Office)
828-754-3665
1-800-223-2841

Boone
828-264-1021

Forest City
828-247-1700

Statesville
704-873-5399

Tarboro
252-641-0404

Whiteville
910-640-1153

Wilmington
910-796-6741

Service Spotlight

HEMOCARE Management Corporation provides Personal Care Services (PCS) through all six of our regional offices (Boone, Forest City, Statesville, Tarboro, Whiteville and Wilmington).

To be eligible for PCS, the person must be an NC Innovations recipient.

If determined medically necessary, PCS through the Innovations Waiver can be combined with other Innovation Services such as In-Home Skill Building, Community Networking, Day Supports and Supported Employment to help the person with living in the community.

For adults, this combination of services can be up to 84 hours per week and for children, the combination of services can be up to 54 hours per week. Authorization of services is based on the beneficiary's need. The 84/54 hours per week authorization is intended to support someone with extreme needs and is not typical.

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Client Spotlight

Jalen Morris is a very friendly young man with a great personality. Jalen may be non-verbal, however he is constantly giving thumbs up or high fives with a large smile.

Jalen is 18 years old and resides in Rocky Mount, N.C. He has been receiving services with HEMOCARE Management Corporation since 2014. In that short time he has made great progress.

Over the past year Jalen has received Personal Assistance, Developmental Therapy, and Respite Services with HEMOCARE Management Corporation. His mother, **Veronica**, has stated that Jalen participates in community activities and is more sociable due to receiving services.

He has made progress with activities of daily living and is demonstrating signs of independence. Before receiving services Jalen would stay in his room. Most recently he attended the Special Needs Prom hosted by the Rocky Mount Recreation Department. HEMOCARE's Behavioral Technician, Alecia Butler (pictured with Jalen), is very proud of Jalen's progress.

Jalen enjoys playing ball, going out in the community, and helping others. His mother is very proud and is his main advo-



cate. Jalen's mother expresses her satisfaction with the services provided by HEMOCARE Management Corporation.

Visit us on the Web at www.homecaremgmt.org

Employee Spotlight

Kim Sholar and Teresa Powell have worked as Behavioral Technicians for the Wilmington office for almost five years. Both have previous experience in the school system.

Kim and Teresa are being recognized this month because they work as a TEAM providing support for Kim's son **Matt**.

Since Kim and Teresa started working together, Matt has made huge gains with social interaction. In social settings, Matt used to cover his head with his shirt. He would not go to public places. Now, Matt greets others and he rarely covers his head with his shirt. Matt is doing so well that he volunteers weekly in the community. He greets others and shakes their hands. His verbal skills are also improving.

When asked, how do you make it work? Teresa responded "balance." Kim stated "Sometimes we don't agree completely. I might see it one way and she may see it another way. We com-

plement each other. They say opposites attract, so that makes us work well as a team. The opposite ways we might look at things brings various opinions to the table. It works well." Teresa added, "*HOME CARE makes us a team together not just HOME CARE as an employer and we are employees. We're a team for Matt.*"

Kim's goal for Matt is for him to become as independent as possible. Teresa also wants Matt to reach his full potential.

HOME CARE recognizes this dynamic duo and their commitment to



Matt. We are honored to have Kim and Teresa as employees of HOME CARE Management.

Anniversaries

Celebrating 15 years with HOME CARE this month is *Wilma Gregory* from Statesville; 13 years, *Amanda Bellamy* from Wilmington; 11 years, *Christy Cook* from Whiteville. Also celebrating this month are Evelyn Evans from Wilmington (8 years); Lisa Hylton and Stephanie Powell from Statesville and Deborah Smith from Whiteville (7 years); Ernestine Taylor from Tarboro and Nancy Pierce from Wilmington (6 years); and Sharon Mitchell and Christina Orlando from Wilmington (5 years).

Thank you for putting our mission to practice on a daily basis. *Since 1994, the mission of HOME CARE Management Corporation is to provide the services necessary for people to be as independent as possible in their own homes and communities, rather than having to live in institutions.*

SPECIAL RECOGNITION

We'd like to take a moment to mention **Karen Philyaw**, who has been with HOME CARE since October 2004. She is an In-Home Aide in Caldwell and Alexander counties and is a very dedicated, faithful employee. She works 7 days a week and is diligent with her clients. We know her clients are always in great hands.

SERVICE (Continued from page 1)

PCS under the Innovations Waiver includes support, supervision and engagement with eating, bathing, dressing, personal hygiene and other activities of daily living. Personal Care can also be utilized to encourage the beneficiary to maintain skills gained during habilitation.

When specified in the Individualized Service Plan (ISP), PCS may include housekeeping chores that are essential to the health and welfare of the beneficiary, but does not include chores that benefit other family members.

PCS includes assistance with monitoring health status and physical condition, assistance with transferring, walking and use of special mobility devices. Services can be provided outside of the home as long the outcomes are consistent with supports described in the ISP.

If you would like to discuss the provision of PCS services further, please contact your regional office.

Roger W. Giles
Director of Training and Quality Improvement