

From Our Offices



Twenty years ago HomeCARE Management Corporation began providing services from our Lenoir office.

HomeCARE's Lenoir office is our corporate site and houses our In-Home Aide program and our accounting department.

Our In-Home Aide program provides services for more than 80 adults through the Community Alternatives Program for disabled adults and children (CAP-DA, CAP-C), Chore services and Consolidated Personal Care Services (CPCS).

The counties served are Caldwell, McDowell, Burke, Catawba, Lincoln and Alexander.

Additionally, we have recently been awarded two block grants. One is the Family Caregiver In-Home Respite Program for Alexander County and the second is for In-Home Aide services for Caldwell County.

If you are interested in learning more about these services or to apply for a position as a Certified Nursing Assistant contact Sharon Nelson, BSN, RN at 828-754-3665.

You can also stop by our office at 315 Wilkesboro Boulevard NE, Suite 2-A. Lenoir, NC.

Margaret
Chief Operating Officer
mason@homecaremgmt.org

Employee Spotlight

This month's employee spotlight goes to Mrs. **Ernestine Taylor** of Tarboro. Mrs. Taylor is a Behavioral Technician who has worked for HomeCARE Management for six years. Having 20 years experience in the homecare profession, Ernestine states, "I enjoy working with people and helping others who need it."



Along with the assistance of the family, Ernestine has made it possible for her client to remain in her home and function to the highest of her ability while doing so.

Ernestine is one who takes great pride in "showing up for work every day and on time." Mrs. Taylor has been married for 53 years and has four children with her husband. Ernestine and her family have resided in Edgecombe County for 23 years. In addition to cooking and shopping, she enjoys attending church at Cherry Hill Missionary Baptist Church where she is the church mother. Ernestine also helps out at Tarboro's local community center almost daily.

Ernestine is a great asset to HomeCARE Management Corporation and her client. We appreciate all that she does!

Client Spotlight

Kato is a man who never forgets a face or name of the people he has met and they never forget him. He always greets people with a friendly "Hello" and a big smile!



Kato moved to Forest City from Asheville in 2013 and currently lives in with the Whipple's in an AFL. He attends Rutherford Life Services and volunteers in the community at YokeFellow, where he helps sort donated items to be placed in the store.

When Kato is not working or volunteering, he hits the gym to lift weights. Kato also loves to listen to music and to dance. He attends a weekly dance and dances the night away. He also loves being involved with Special Olympics where he excels in golf, bowling and weight lifting.

If you ever meet Kato you have made a friend for life!

Providing Clients With New Skills

Working with a client for the first time can be intimidating to say the least. There are many different types of disabilities, and each disability requires individualized treatment.

HEMOCARE Management offers a variety of services. Among these services are Developmental Therapy (DT) and In-Home Skill Building (IHSK). Both of these services are geared toward training a person to learn a new skill or helping the person maintain a skill that has already been learned. Your client is unique, and you must be committed to step into their world as opposed to trying to get them to conform to yours.

Individualized goals have been set for you to train. DT and IHSK goals are written so that they collect measurable outcomes. Behavioral Technicians play the most important role in this process when you put your data into ON TARGET.

- When training a new skill be sure you are in a quiet place.
- Give simple directions (1 or 2 steps) and increased response time.
- Your training style needs to be CONSISTENT. Most of us learn through repetition... So the goal should be taught the same way every training session.

To train a goal, Behavioral Technicians will use the "prompt sequence." It provides a sequence of prompts that flow one from the other in order to accomplish a task. BTs will begin with a verbal command (a response to this command is considered O/P or independent). Your client has to be told what it is you want him/her to do.

- If there is no response from your client... move on to give a gesture prompt.
- If there is no response from your client... move on and give a verbal prompt.
- If there is no response from your client... move on to give a modeling prompt.
- If there is no response from your client... move on to give a partial physical prompt (or light touch).
- If there is no response from your client... move on to give full physical assistance.

DOCUMENTING on "ON TARGET"

1. Document the prompt used that helped the client achieve the goal.
2. If the goal is met, score a 1 under the assessment tab
3. If the goal is NOT MET score a 2 under the assessment
4. If the client refused the opportunity presented score a 3 under the assessment tab
5. If no opportunity is given or the goal was not scheduled for the day score a 4 under the assessment and make a comment in the comment section

Anniversaries

Celebrating **15** years with HEMOCARE this month is *Ed Lankford* from Statesville. Celebrating **13** years is *Larronde Peterson* of Whiteville. Celebrating **10** years is *Billy McAbee III* from Whiteville and *Cynthia Knox* from Forest City.

Also celebrating anniversaries this month are:

- 9 years: Shane Burton
- 8 years: Levetta Howard
- 7 years: Karen Keiger
- 6 years: Sarah Blythe, Jennifer Bridges and Jessica Julian
- 5 years: Brenda Bryant and Susie Lyall

Thank you for putting our mission to practice on a daily basis.

A Job Well Done ...

"The QP, **Laura Kesler**, is doing an outstanding job in honoring person centeredness, dignity and respect. She has worked very hard in locating staff for a NC Innovations Waiver participant under difficult circumstances. Laura has exhibited professionalism, knowledge, team building and good judgment. I appreciate working with Ms. Kesler and am confident of the participant's progress under her care and treatment." *Anonymous Caller*

Reported By:

Trina Sandridge

Grievance/Incident Specialist

Smoky Mountain LME/MCO

REFERRALS

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Boone Office

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Boone, NC 28607
828-264-1021

Forest City Office

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Statesville Office

1318-D Davie Ave.
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Tarboro Office

1710 Howard Ave.
Tarboro, NC 27886
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Whiteville Office

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Wilmington Office

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